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Topic / Issue:	How to setup PBX – Voicemail Call Routing		
Written By:	Phuc Nguyen		

PBX – Voicemail is a simple call routing entry which is added to have calls sent directly to a voicemail extension.

## **CALL ROUTING WIZARD**

Routing Call Type - Edit Entry						
Pattern:	66??	(wildcard supported)	Enabler Key:			
Number of Discarded Symbols:	2		Disabler Key:			
Prefix:			Require Authorization for			
Suffix:			Enabling/Disabling			
Call Type:	PBX-Voicemail	•				
Metric:	10					
Description:	VM Direct					
Filter on Caller / Call Type / Modify Caller ID						
Set Date/Time Period(s)						

Calls will need to be routed to this pattern 66?? '?' being the extension number.

This call route allows VM boxes to be dialed directly and calls to be transferred directly to VM boxes also.

## **Caller ID Based Services for Any Address**

## Extension: 50

Hiding Caller Information	☑ Enable Service Enable/Disable Add Edit Delete Select all Inverse Selection				
Outgoing Call Blocking	<u>State</u>	Forward to			
Distinctive Ringing	Enabled	PBX-6615			
<u>Call Hunting</u>	Send Notification Via SMS				
Many Extension Ringing	Mobile Number				
Unconditional Call Forwarding Busy Call Forwarding	Send E-mail				
No Answer Call Forwarding	E-mail Address				
<u>Intercom</u>	Save Back				

This application is useful when you have an MER group that receives incoming calls. This allows a VM to be left on a user extension where they will have visual indication of VM instead of VM on the MER extension.

Summary: (If required)